SYSTEMS & NETWORK ENGINEER

Reporting to :	Systems and cybersecurity manager
Location	Monaco

MAIN INTERNAL CONTACTS	MAIN EXTERNAL CONTACTS
The person will work with the department managers, peers and IAAF end users community. Under the direction of the IT systems and cybersecurity manager: • Systems & network Administrator, • Project coordinator, • Other roles in IT	• Hosting and cloud providers, • IT solutions providers, • Software providers, • Cybersecurity providers • Local Organising Committees IT

ABOUT IAAF

The International Association of Athletics Federations (IAAF), is the international governing body for the sport of athletics. It includes 6 continental Area Associations and 214 national Member Federations. The IAAF organises many major athletics competitions worldwide, including the World Athletics Series (WAS) and One Day Meetings, Diamond League and IAAF Road Race label events.

The IAAF's mission is to lead, govern and develop the sport of Athletics in all its forms worldwide uniting the Athletics family in a spirit of Excellence, Integrity and Solidarity. It is based in Monaco and has a staff of over 70 with 18 different nationalities represented.

Lord Sebastian Coe was elected as the IAAF President in 2015, and has since instigated a period of organisational reform and modernisation. Needless to say that this is an exciting and stimulating time to join IAAF!

GENERAL OVERVIEW OF THE POSITION

• Operate and evolve the IAAF internal/cloud systems and network meeting operational level agreements

• Work / coordinate with cloud and infrastructure vendors to ensure smooth and efficient service for our users and for IAAF business applications. Drive resolution of complex issues. Input in design architecture phases and automation projects.

• Participate to the end user support for the IAAF HQ in Monaco as well as for the World Athletics Series Events.

• Run processes and standards around security, IT operations, devOps/testing. Provide reporting on network architecture, operational status, identifying risks. Put forward solutions and corrective measures.

The position presents a unique opportunity to work on a wide variety of projects around initiatives related to the IAAF workplace digital/cloud transformation.

The IAAF also offers an exciting working environment for passionate individuals interested in making a difference in an international environment and in the entertaining

MAIN ACTIVITIES

- Work with the IT team, cloud vendors, partners and cybersecurity providers to ensure smooth operations of the infrastructure and collaborate in the design of solutions meeting IAAF requirements reflecting business needs, service-level and availability requirements, and other technology parameters.
- Participate to infrastructure service reviews with vendors and ensure that service improvement commitments are met by tracking milestones and coordinating actions with different internal and external parties.
- Pro-actively evaluate and propose technical changes to the IAAF infrastructure.
- Provide hands-on support and troubleshooting around the HQ end user environment, world athletic events and IAAF apps environment.
- Participate to day to day IT support activity aiming at service excellence in terms of efficiency and quality of the solutions implemented.
- Run agreed processes designed with the CIO to meet business and security compliance. Provide evidence for security audits.
- Work with local organizing committees to ensure local IT support for World Athletics Series events.
- Work on complex problems and provide innovative solutions.
- Identify inefficiencies and make suggestions for process improvements.
- Focus on teamwork and readily share information with others
- Actively seek customer input and take responsibility for customer situations
- Maintenance and Upgrades outside business hours
- Level 3 escalation support

A SUCCESSFUL CANDIDATE WILL

- Be of total integrity,
- Have a strong sense of team work and team spirit,
- Take initiative and be proactive,
- Be creative and willingness to work "outside the box",
- Be efficient and the able to analyse current work methods and propose simplified processes.

REQUIREMENTS

- Minimum 5 year experience working in IT, networking and cybersecurity in an international environment. Ideally Microsoft and network certified engineer.
- Expertise in securing and running network systems by establishing and enforcing policies; defining and monitoring access, and implementing security protocols as needed to protect networks from intrusion or compromise and assure network performance. (Cisco and Fortinet experience)
- Experience in maintaining highly available network and server cloud infrastructure.
- Experience in managing/running SAN and NAS solutions.
- Experience in managing/running VOIP
- Administration of Microsoft environment and Office 365 / AzureAD
- A strong understanding of cloud infrastructure (AWS, AZURE) and virtualization (VMware)
- Excellent understanding of network, data and application security concepts in a Microsoft environment.
- Good organisational and time management skills with the ability to manage a varied workload.
- Ability to work flexibly and collaboratively in a team with enthusiasm and commitment.
- Experience in managing technical relationships with external vendors and hosting providers.
- Proactive individual with a 'can do' attitude who can work unsupervised, but knows when to escalate issues.
- Good verbal and written communication skills in English. French and English fluency would be much appreciated.
- Ability to travel internationally.

Please send your CV and covering letter in French and English to emploi@iaaf.org before 8th March 2018 COB.